



# Healthcare Access in Your Neighborhood

In today's dynamic healthcare industry, self-funding is a viable option for employers of all sizes. Working with HealthLink — and the TPA of choice — can give employers control over their plan design and costs.



### Why Choose HealthLink?

#### **HEALTHLINK OVERVIEW**



Incorporated in 1984



Headquartered in St. Louis, MO



Primary Service Area: MO & IL



80,000+ contracted medical providers and 300+ hospitals



Seamless access to additional regional/national networks

### We Make it Simple:

### Flexible Plan Options

We offer a wide-range of network options with the system flexibility to administer the benefit plan tailor-made to meet your unique needs and specifications. **But we are more than just a network of doctors and hospitals**. We also offer all of the additional products and services needed to fill in the gaps of a health plan.

### **Regional Network Advantages**

Our network of doctors and hospitals is contracted specifically to serve Missouri and Illinois. Our regional presence is a unique advantage we pass on to you through expert knowledge and direct connection to our local network—so we can answer questions and resolve issues quickly.

#### Value-Added Extras

We offer a variety of FREE value-added tools, discounts and information designed to help your members stay healthy and control their healthcare spending:

NealthLink.com

TLC: The Last Cigarette Kits

Health and Wellness Videos & Recipes

Preventive Guidelines Tool

• Healthy "Know-How" Fact sheets

\$ Crown Vision Discounts

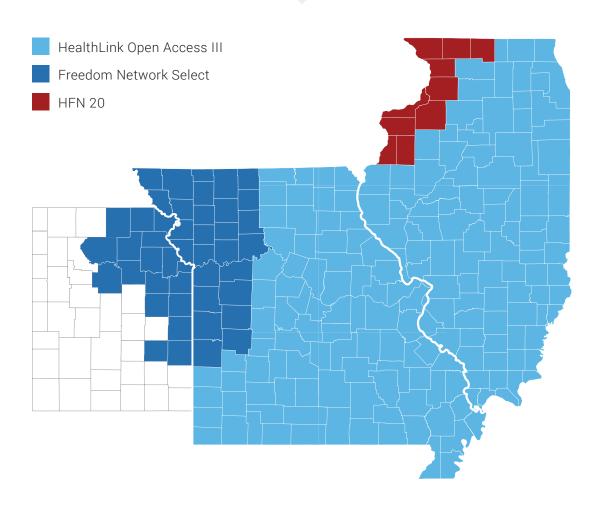
#### Committed to You

Whether a group has two members or 100, they receive the same accurate, efficient service and support that is at the foundation of everything we do. Our local team is dedicated to handling any request, think of us as an extension of your business.



### HEALTHLINK OPEN ACCESS III NETWORK Service Area

Our service area is centered around Missouri, Illinois and surrounding states. Our broad network delivers access to contracted doctors, hospitals and other healthcare facilities at preferred rates. Through longstanding partnerships with local wrap networks, we offer state-wide access in Missouri and Illinois. We also provide a national network solution for members who reside or travel outside of our service area.



PROVIDER COUNTS	ACUTE CARE HOSPITALS	PCPs	SPECIALISTS	ANCILLARY
Missouri*	107	4,887	15,467	9,663
Illinois+	157	10,997	22,114	17,403

<sup>\*</sup> Includes Freedom Network Select Providers in western Missouri

<sup>+</sup> Includes HFN20 in northwestern Illinois



### Participating Hospitals: Illinois

#### Illinois

- · Abraham Lincoln Memorial Hospital
- · Advocate Christ Medical Center
- · Advocate Condell Medical Center
- · Advocate Good Samaritan Hospital
- · Advocate Good Shepherd Hospital
- · Advocate Illinois Masonic Hospital
- · Advocate Lutheran General Hospital
- · Advocate Sherman Hospital
- · Advocate South Suburban Hospital
- · Advocate Trinity Hospital
- · Alton Memorial Hospital
- AMITA Health Adventist Medical Center Bolingbrook
- · AMITA Health Adventist Medical Center GlenOaks
- · AMITA Health Adventist Medical Center Hinsdale
- AMITA Health Adventist Medical Center La Grange
- AMITA Health Alexian Brothers Medical Center
- Elk Grove Village

   AMITA Health Holy Family Medical Center Des Plaines
- · AMITA Health Mercy Medical Center Aurora
- AMITA Health Resurrection Medical Center Chicago
- AMITA Health Saints Mary & Elizabeth Medical Center Chicago (St. Elizabeth Campus)
- AMITA Health Saints Mary & Elizabeth Medical Center Chicago (St. Mary Campus)
- AMITA Health St. Alexius Medical Center Hoffman Estates
- AMITA Health St. Francis Hospital Evanston
- · AMITA Health St. Joseph Hospital Chicago
- AMITA Health St. Joseph Hospital Elgin
- · AMITA Health St. Joseph Medical Center Joliet
- · AMITA Health St. Mary's Hospital Kankakee
- AMITA Health Women & Children's Hospital Hoffman Estates
- Anderson Hospital
- Ann & Robert H Lurie Children's Hospital of Chicago
- · Blessing Hospital
- · Carle BroMenn Medical Center
- · Carle Eureka Hospital
- Carle Foundation Hospital Urbana
- Carle Hoopeston Regional Health Center
- · Carle Richland Memorial Hospital
- · Carlinville Area Hospital
- · Clay County Hospital
- · Community First Medical Center
- Community Hospital of Staunton
- · Crawford Memorial Hospital
- · Crossroads Community Hospital
- · Decatur Memorial Hospital
- Edward Hospital
- · Elmhurst Hospital

- · Fairfield Memorial Hospital
- Ferrell Hospital
- · Franciscan Health Olympia Fields
- · Franklin Hospital
- · Galesburg Cottage Hospital
- · Gateway Regional Medical Center
- · Gottlieb Memorial Hospital
- · Graham Hospital
- · Hamilton Memorial Hospital District
- · Hardin County General Hospital
- Harrisburg Medical Center
- · Heartland Regional Medical Center
- Hillsboro Area Hospital
- · Holy Cross Hospital
- · Hopedale Medical Complex
- HSHS Good Shepherd Hospital Shelbyville
- HSHS Holy Family Hospital Greenville
- HSHS St. Anthony's Memorial Hospital –
- Effingham
- HSHS St. Elizabeth's Hospital O'Fallon
- HSHS St. Francis Hospital Litchfield
- HSHS St. John's Hospital Springfield
- HSHS St. Joseph's Hospital Breese
- HSHS St. Joseph's Hospital Highland
- HSHS St. Mary's Hospital Decatur
- · Illini Community Hospital
- · Iroquois Memorial Hospital
- · Jackson Park Hospital
- · Jersey Community Hospital
- · Kirby Medical Center
- · KSB Hospital
- La Rabida Children's Hospital
- · Lawrence County Memorial Hospital
- · Loyola University Medical Center
- · MacNeal Hospital
- · Marshall Browning Hospital
- · Mason District Hospital
- Massac Memorial Hospital
- · McDonough District Hospital
- · Memorial Hospital Carthage
- Memorial Hospital Belleville
  Memorial Hospital Chester
- Memorial Hospital Shiloh
- Memorial Freebrah
- Memorial Medical Center Springfield
- Mendota Community Hospital
- Mercy Hospital & Medical Center
- · MercyHealth Hospital & Medical Center Harvard
- · Methodist Hospital of Chicago
- · Midwest Medical Center

Mount Sinai Hospital

- · Morris Hospital
- NorthShore University HealthSystem Evanston Hospital

- NorthShore University HealthSystem Glenbrook Hospital
- NorthShore University Health System Highland Park Hospital
- NorthShore University Health System Northwest Community Hospital
- NorthShore University HealthSystem Skokie Hospital
- NorthShore University HealthSystem Swedish Hospital
- · Norwegian American Hospital
- OSF Heart of Mary Medical Center
- · OSF Little Company of Mary Medical Center
- OSF Sacred Heart Medical Center
- · OSF Saint Anthony's Health Center
- Palos Community Hospital
- · Pana Community Hospital
- Paris Community Hospital
- Passavant Area HospitalPerry Memorial Hospital
- Pinckneyville Community Hospital
- Red Bud Regional Hospital
- Salem Township Hospital
- Sarah Bush Lincoln Health Center
- Sarah D Culbertson Memorial Hospital
- · SBL Fayette County Hospital
- SIH Herrin Hospital
- SIH Memorial Hospital of Carbondale
- SIH St. Joseph Memorial Hospital
- Silver Cross Hospital
- South Shore Hospital
- Sparta Community Hospital
- Sparta Community Hospital
- SSM Health Good Samaritan Hospital Mt. Vernon
   SSM Health St. Mary's Hospital Centralia
- St. Anthony Hospital Chicago
- St. Bernard Hospital Chicago
- St. Margaret's Health Peru
- St. Margaret's Health Spring Valley
- Taylorville Memorial Hospital
- Thomas Boyd Memorial Hospital
- · Thorek Memorial Hospital
- Touchette Regional Hospital
- UChicago Medical Ingalls Memorial
- Union County Hospital
- UnityPoint Health Methodist
- UnityPoint Health PekinUnityPoint Health Proctor
- University of Illinois Hospital
- Vista Medical Center EastWabash General Hospital
- Warner Hospital & Health Services
- Washington County HospitalWest Suburban Medical Center



# Net Effective Discounts by Area: Illinois

ILLINOIS	INPATIENT	OUTPATIENT	PHYSICIAN	ANCILLARY	TOTAL
Chicago (including Aurora, Carol Stream, Des Plaines, Elgin, Evanston, Joliet, Naperville, Palatine, Schaumburg)	64%	59%	64%	86%	65%
La Salle (including Mendota, Ottawa, Peru, Princeton, Spring Valley, Streator)	60%	51%	61%	60%	56%
Galesburg (including Macomb, Monmouth, Toulon)	57%	48%	54%	52%	52%
Peoria (including Canton, Pekin, Washington)	64%	57%	59%	71%	60%
Bloomington (including Clinton, Normal, Pontiac)	58%	55%	57%	60%	57%
Champaign/Urbana (including Danville, Charleston, Mahomet, Monticello, Mattoon)	52%	51%	58%	61%	54%
<b>Effingham</b> (including Olney, Robinson, Vandalia)	46%	45%	57%	58%	51%
Springfield (including Beardstown, Decatur, Lincoln, Jacksonville, Pana, Taylorville)	64%	57%	57%	57%	58%
Hannibal, MO & Quincy, IL (including Carthage & Pittsfield)	54%	52%	51%	59%	53%
Metro East (including Alton, Belleville, Edwardsville, Jerseyville, Litchfield, Pinckneyville, Staunton, Waterloo)	58%	57%	61%	64%	59%
Southern IL (including Anna, Carbondale, Carmi, Centralia, Du Quoin, Harrisburg, Mt. Vernon, Salem)	52%	50%	56%	61%	54%
TOTAL ILLINOIS	58%	54%	58%	63%	57%



# Allowed Discounts by Area: Illinois

ILLINOIS	INPATIENT	OUTPATIENT	PHYSICIAN	ANCILLARY	TOTAL
Chicago (including Aurora, Carol Stream, Des Plaines, Elgin, Evanston, Joliet, Naperville, Palatine, Schaumburg)	52%	45%	52%	82%	54%
La Salle (including Mendota, Ottawa, Peru, Princeton, Spring Valley, Streator)	47%	35%	48%	47%	41%
Galesburg (including Macomb, Monmouth, Toulon)	43%	31%	38%	36%	35%
Peoria (including Canton, Pekin, Washington)	52%	43%	45%	62%	47%
Bloomington (including Clinton, Normal, Pontiac)	44%	40%	43%	46%	43%
Champaign/Urbana (including Danville, Charleston, Mahomet, Monticello, Mattoon)	36%	34%	44%	48%	39%
<b>Effingham</b> (including Olney, Robinson, Vandalia)	29%	27%	42%	45%	34%
Springfield (including Beardstown, Decatur, Lincoln, Jacksonville, Pana, Taylorville)	52%	43%	42%	42%	44%
Hannibal, MO & Quincy, IL (including Carthage & Pittsfield)	38%	36%	35%	46%	37%
Metro East (including Alton, Belleville, Edwardsville, Jerseyville, Litchfield, Pinckneyville, Staunton, Waterloo)	44%	43%	48%	51%	46%
Southern IL (including Anna, Carbondale, Carmi, Centralia, Du Quoin, Harrisburg, Mt. Vernon, Salem)	36%	34%	42%	48%	38%
TOTAL ILLINOIS	44%	39%	44%	50%	43%



### Participating Hospitals: Missouri

### **Missouri**

- · Barnes-Jewish Hospital
- · Barnes-Jewish St. Peters Hospital
- · Barnes-Jewish West County Hospital
- · Boone Hospital Center
- · Callaway Community Hospital
- · Capital Region Medical Center
- · Carroll County Memorial Hospital
- · Cedar County Memorial Hospital
- · Children's Mercy Hospital
- · Christian Hospital
- Citizens Memorial Hospital
- · Cox Barton County Hospital
- · Cox Medical Center Branson
- · Fitzgibbon Hospital
- · Freeman Hospital East
- · Freeman Hospital West
- · Freeman Hospital Neosho
- · Hannibal Regional Hospital
- · Hermann Area District Hospital
- · Iron County Medical Center
- · Lake Regional Health System
- · Madison Medical Center
- · Mercy Hospital Aurora
- · Mercy Hospital Carthage
- · Mercy Hospital Cassville
- · Mercy Hospital Jefferson

- · Mercy Hospital Lebanon
- Mercy Hospital Lincoln
- · Mercy Hospital Springfield
- · Mercy Hospital South
- · Mercy Hospital Springfield
- · Mercy Hospital St. Louis
- · Mercy Hospital Washington
- · Mercy St. Francis Hospital
- · Missouri Baptist Hospital Sullivan
- · Missouri Baptist Medical Center
- · Missouri Delta Medical Center
- · Moberly Regional Medical Center
- MU Health Care's Ellis Fischel Cancer Center
- · MU University Hospital
- · Northeast Regional Medical Center
- Ozarks Medical Center
- Parkland Health Center Bonne Terre
- · Parkland Health Center Farmington
- · Pemiscot County Memorial Hospital
- · Perry County Memorial Hospital
- Pershing Memorial Hospital
- · Phelps Health Hospital
- · Pike County Memorial Hospital
- · Poplar Bluff Regional Medical Center
- · Progress West Hospital
- · Putnam County Memorial Hospital
- · Salem Memorial District Hospital
- Samaritan Hospital

- · Scotland County Hospital
- · Shriners Hospital for Children
- · Southeast Health Center of Stoddard County
- Southeast Hospital
- · SSM Health Cardinal Glennon Children's Hospital
- · SSM Health DePaul Health Center
- · SSM Health Saint Louis University Hospital
- · SSM Health St. Clare Health Center
- SSM Health St. Joseph Hospital Lake St. Louis
- SSM Health St. Joseph Hospital St. Charles
- · SSM Health St. Joseph Hospital Wentzville
- · SSM Health St. Mary's Hospital Audrain
- · SSM Health St. Mary's Hospital Jefferson City
- SSM Health St. Mary's Hospital St. Louis
- · St. Alexus Hospital Broadway Campus
- · St. Francis Medical Center
- · St. Louis Children's Hospital
- · St. Luke's Des Peres Hospital
- St. Luke's Hospital St. Louis
- St. Luke's Hospital of Kansas City
- St. Luke's North Hospital Barry Road
- St. Luke's North Hospital Smithville
- Ste. Genevieve County Memorial Hospital
- Sullivan County Memorial Hospital
- · Texas County Memorial Hospital
- · Washington County Memorial Hospital
- · Women's & Children's Hospital
- · Wright Memorial Hospital





# Net Effective Discounts by Area: Missouri

MISSOURI	INPATIENT	OUTPATIENT	PHYSICIAN	ANCILLARY	TOTAL
Kirksville (including Macon, Memphis, Milan)	55%	61%	58%	74%	60%
Hannibal, MO & Quincy, IL (including Kahoka, Monticello, New London, Shelbyville)	54%	52%	51%	59%	53%
Columbia/Jefferson City (including Booneville, Fulton, Marshall, Mexico, Moberly, Sedalia)	61%	62%	60%	73%	62%
Lake of the Ozarks (including Camdenton, Herman, Osage Beach, Tuscumbia)	60%	56%	56%	64%	57%
Springfield (including Branson, Ft. Leonard Wood, Lebanon, Marshfield, Rolla, West Plains)	57%	51%	58%	65%	55%
<b>Joplin</b> (including Carthage, Neosho, Pineville)	67%	59%	70%	74%	66%
Poplar Bluff (including Doniphan, Piedmont, Van Buren)	54%	52%	63%	62%	55%
Missouri Bootheel (including Charleston, Dexter, Kennett, New Madrid, Sikeston)	66%	56%	63%	74%	63%
Cape Girardeau (including Benton, Marble Hill, Perryville)	65%	55%	61%	62%	60%
Ste. Genevieve (including Ellington, Farmington, Ironton, Park Hills, Potosi)	60%	55%	62%	69%	59%
St. Louis Area (including Ballwin, Chesterfield, Florissant, O'Fallon, St. Charles, St. Louis City, Troy, Warrenton)	60%	63%	62%	72%	64%
TOTAL MISSOURI	61%	58%	59%	70%	60%



# Allowed Discounts by Area: Missouri

MISSOURI	INPATIENT	OUTPATIENT	PHYSICIAN	ANCILLARY	TOTAL
Kirksville (including Macon, Memphis, Milan)	40%	48%	45%	66%	46%
Hannibal, MO & Quincy, IL (including Kahoka, Monticello, New London, Shelbyville)	38%	36%	35%	46%	37%
Columbia/Jefferson City (including Booneville, Fulton, Marshall, Mexico, Moberly, Sedalia)	48%	49%	46%	64%	50%
Lake of the Ozarks (including Camdenton, Herman, Osage Beach, Tuscumbia)	47%	42%	41%	53%	43%
Springfield (including Branson, Ft. Leonard Wood, Lebanon, Marshfield, Rolla, West Plains)	43%	35%	45%	54%	40%
<b>Joplin</b> (including Carthage, Neosho, Pineville)	57%	45%	60%	65%	55%
Poplar Bluff (including Doniphan, Piedmont, Van Buren)	39%	36%	51%	49%	40%
Missouri Bootheel (including Charleston, Dexter, Kennett, New Madrid, Sikeston)	54%	42%	51%	65%	50%
Cape Girardeau (including Benton, Marble Hill, Perryville)	54%	41%	47%	50%	47%
Ste. Genevieve (including Ellington, Farmington, Ironton, Park Hills, Potosi)	46%	40%	49%	59%	45%
St. Louis Area (including Ballwin, Chesterfield, Florissant, O'Fallon, St. Charles, St. Louis City, Troy, Warrenton)	47%	51%	50%	63%	52%
TOTAL MISSOURI	48%	44%	46%	60%	47%



### Participating Hospitals

#### Missouri

Bates County Memorial Hospital
Belton Regional Medical Center
Bothwell Regional Health Center
Cameron Regional Medical Center
Carroll County Memorial Hospital
Cass Regional Medical Center
Centerpoint Medical Center
Centerpoint Medical Center
Children's Mercy Kansas City
Community Hospital Fairfax
Ellett Memorial Hospital
Excelsior Springs Hospital

Fitzgibbon Hospital
Golden Valley Memorial Healthcare
Harrison County Community Hospital
Hedrick Medical Center
Lafayette Regional Health Center
Lee's Summit Medical Center
Liberty Hospital
Mosaic Medical Center – Albany
Mosaic Medical Center – Maryville
Nevada Regional Medical Center
North Kansas City Hospital

Ray County Memorial Hospital
Research Medical Center
Saint Luke's East Hospital
Saint Luke's Hospital of Kansas City
Saint Luke's North Hospital – Barry Road
Saint Luke's North Hospital – Smithville
Truman Medical Center – Hospital Hill
Truman Medical Center – Lakewood
Western Missouri Medical Center
Wright Memorial Hospital

### **Kansas**

Missouri

AdventHealth Ottawa
AdventHealth Shawnee Mission
Amberwell Atchison
Children's Mercy Hospital – Kansas
Community HealthCare System Onaga
Community HealthCare System St. Mary's
Hiawatha Community Hospital

Holton Community Hospital LMH Health Menorah Medical Center Miami County Medical Center Nemaha Valley Community Hospital Olathe Medical Center Overland Park Regional Medical Center Providence Medical Center Saint John Hospital – Leavenworth Saint Luke's South Hospital Saint Luke's Community Hospital (various locations) Topeka ER & Hospital University of Kansas Hospital

PROVIDER COUNTS	HOSPITALS	PCPs	SPECIALISTS	ANCILLARY
FNS - Missouri	37	1,101	6,835	378
FNS - Kansas	26	939	6,361	258

PROVIDER DISCOUNTS	INPATIENT	OUTPATIENT	PHYSICIAN	ANCILLARY
FNS - Missouri	55%	50%	46%	72%
FNS - Kansas	62%	47%	47%	73%

### PHP's Freedom Network Select network provides HealthLink access to the following counties

Kansas

Miloodan					Ranouo		
Andrew	Cass	Grundy	Lafayette	St. Clair	Allen	Franklin	Miami
Atchison	Clay	Harrison	Livingston	Vernon	Atchison	Jackson	Nemaha
Bates	Clinton	Henry	Mercer	Worth	Bourbon	Jefferson	Pottawatomie
Buchanan	Daviess	Holt	Nodaway		Brown	Johnson	Shawnee
Caldwell	DeKalb	Jackson	Platte		Doniphan	Leavenworth	Wabaunsee
Carroll	Gentry	Johnson	Ray		Douglas	Linn	Wyandotte



### Participating Hospitals

CGH Medical Center FHN Memorial Hospital Genesis Medical Center, Aledo Genesis Medical Center, Silvis Hammond-Henry Hospital Javon Bea Hospital - Rockton Javon Bea Hospital - Riverside Midwest Medical Center Morrison Community Hospital OSF Holy Family Medical Center OSF Saint Anthony Medical Center OSF Saint Luke Medical Center SwedishAmerican Hospital UnityPoint Health Trinity Moline UnityPoint Health Trinity Rock Island

PROVIDER COUNTS	HOSPITALS	PCPs	SPECIALISTS	ANCILLARY
HFN20	15	796	3,875	396
HFN CHC	13	737	3,696	363

PROVIDER DISCOUNTS	INPATIENT	OUTPATIENT	PHYSICIAN	ANCILLARY
HFN20	22%	21%	33%	37%
HFN CHC	40%	32%	33%	37%

### Zelis Healthcare's HFN networks provide access for HealthLink clients to the following counties

### Northwestern Illinois

Carroll Henry Mercer Stephenson Whiteside
Henderson Jo Daviess Rock Island Warren Winnebago





WWW.HEALTHLINK.COM

Every effort has been made to ensure the accuracy of this directory. Occasionally physicians and hospitals change their participation status in the HealthLink network program. For verification, visit our website at **www.healthlink.com** for up-to-date participating provider information.

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