



Change Healthcare Cybersecurity Update

On February 21, 2024, we were alerted that one of our vendors, Change Healthcare (a subsidiary of Optum), experienced a cybersecurity event. As of this notice publishing, Change Healthcare has confirmed that their systems are unavailable.

Your provider data and information with our plan is safe. Our systems are not impacted because of the event, and out of an abundance of caution we severed network connections to Change Healthcare.

You may have questions about how this security event impacts your ability to do business with us. **It is important to know that you can still use [Availity Essentials](#) to safely submit electronic transactions to our plan.** Availity can support electronic transactions for eligibility, claim pricing status, and authorizations for HealthLink.

For more detail on this, and as information about this cybersecurity event evolves, refer to these

[Frequently Asked Questions](#).